

Contact List

Treasury Retail Securities (TRS) Site

The TRS site in Minneapolis processes savings bond transactions and provides instructional materials for savings bond agents. The TRS site provides forms required for savings bond transactions, regulations and qualifications agreements, and other information.

Minneapolis Treasury Retail Securities Site Quick Reference Guide for Savings Bond Paying Agents

If you have questions about...	If you need to contact us by mail or email...	Our hours of operation and contact numbers are...
General Savings Bond Customer Service	FRB Minneapolis P.O. Box 9109 Minneapolis, MN 55480-9109 <u>Email</u> : mpls.savingsbonds@mpls.frb.org	7:00 a.m. – 5:00 p.m. CT <u>Toll Free</u> : 800-553-2663 (Menu Option 4, then Option 2) <u>Fax</u> : 612-204-5740
Redemption and Reissue H/HH Bond Servicing	FRB Minneapolis P.O. Box 214 Minneapolis, MN 55480-0214	7:00 a.m. – 5:00 p.m. CT <u>Toll Free</u> : 800-553-2663 (Menu Option 4, then Option 2) <u>Fax</u> : 612-204-6795
Ordering Forms/Supplies	FRB Minneapolis P.O. Box 89 Minneapolis, MN 55480-0089	24-Hour Recorded Line <u>Toll Free</u> : 800-553-2663 (Menu Option 4, then Option 1) <u>Fax</u> : 612-204-5740
Training Information	<u>Website</u> : www.treasurydirect.gov/instit/savbond/training/training.htm	7:00 a.m. – 5:00 p.m. CT <u>Toll Free</u> : 800-553-2663 (Menu Option 4, then Option 2) <u>Fax</u> : 612-204-5740
Overnight Mailings	FRB Minneapolis Savings Bonds Division 90 Hennepin Ave Minneapolis, MN 55401	N/A
Redeemed Savings Bond Clearing (Including Paper and Image Cash Letters and Adjustments)	<u>Website</u> : www.frb services.org/Treasury/SavingsBonds.html	24-Hour Check Services Support <u>Toll Free</u> : 877-372-2457

Bureau of the Public Debt

Public Debt is the Treasury bureau tasked with administering the Savings Bonds program. The Office of Retail Securities supervises transactions involving savings bonds, savings notes, and retirement bonds. That Office also settles claims for lost, stolen, destroyed and mutilated bonds. Public Debt provides customer brochures and pamphlets for download at http://www.treasurydirect.gov/instit/savbond/mat/mat_broch.htm.